

9130 Beveren (Doel), July 29<sup>th</sup>, 2011

Dear Valued Customer,  
Dear Madam,  
Dear Sir,

We would like to announce some changes in the Sales and Marketing organization of ITC Rubis Terminal Antwerp N.V.

As from August 1<sup>st</sup>, 2011, Eric Saccasyn, who spent several years contributing to the start-up of the ITC Rubis terminal, will be moving back to Mitsui & Co. Benelux S.A./N.V. to assume a new responsibility there, details of which will be announced by Mitsui at a later stage.

Eric will remain involved in ITC Rubis and maintain his commercial function for gas only, on the basis of a service agreement as agent. He will no longer be involved in the Liquid business as from August 1<sup>st</sup>, 2011. We believe that Eric's long years of experience in the gas chemicals field will be highly beneficial to customers and ITC Rubis alike.

Meanwhile, we have employed a Customer Service Representative as a commercial back-office. He will commence his task shortly; latest on October 1<sup>st</sup>, 2011. It will be our pleasure to introduce him to you upon his arrival at ITC Rubis.

Hideaki Shimizu, Vice President, will continue having his responsibility in Sales and Marketing, including the Liquid business role previously performed by Eric. For Gas business, Eric will be working closely with Hideaki Shimizu.

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We are confident that the new arrangement will be a positive one and we look forward to a continuous, mutually fruitful business relationship. We also wish Eric Saccasyn all the best in his new endeavours.

Yours sincerely,



Marcel van den Nieuwendijk, C.E.O.